



iris telehealth

Embrace seamless solutions that deliver timely access to quality behavioral healthcare across all care settings and acuity levels



Enable your organization to achieve your behavioral health goals and better support the patients who need it most

Together, we will transform your approach to behavioral health care, expand your health system's care team, and improve patient outcomes — all while lowering your cost of care for a sustainable, financially sound future.



We are experts in bridging behavioral health care gaps across the continuum. Our partner health systems leverage our solutions to transform the way they're delivering behavioral health care throughout their inpatient, outpatient, and acute care services. As a Joint Commission accredited behavioral health medical group, we are dedicated to meeting quality measures in provider selection, patient care, compliance, and regulatory standards.

Via our comprehensive care models, data analytics platform, and rigorous management model, we are able to meet clinical, financial, and operational goals for behavioral health programs of any size and scope.



About Our Services

ON-DEMAND SERVICES

With On-Demand Services, your health system will benefit from 24/7/365 behavioral health support for your ED and MedSurg units to increase throughput, lower length of stay, and improve access to quality patient care.

Through partnership with Iris, your team will be matched with a pod of psychiatrists and psychiatric mental health nurse practitioners who are experts in assessing and managing risk to get each patient treated and dispositioned as quickly as possible -- so you never have to worry about having someone to help manage your emergency department and MedSurg behavioral healthcare needs.



VIRTUAL CLINIC

With Virtual Clinic, you can leverage a comprehensive care model that provides integrated behavioral health support into your patient journeys – providing timely access to quality care backed by data analytics and a dedicated management model to deliver long-term program success.

Virtual Clinic allows seamless support, better outcomes, and optimization of access and billing to ensure a financially sustainable behavioral health program.

By offering scalable, timely access to quality behavioral healthcare we can help:

Increase Throughput

80%

Reduction in ED boarding time from baseline

Reduce unnecessary admissions

83%

ED discharge rate, ensuring inpatient care teams are focused on the most acute patients

Limit revisit rates

42%

better ED 7-day return rate from baseline

We integrate into your patient journeys to:

Expand and accelerate access

83%

Reduction in referral backlog (18,000 – 3,000) within 6 months

Achieve measurement-based outcomes

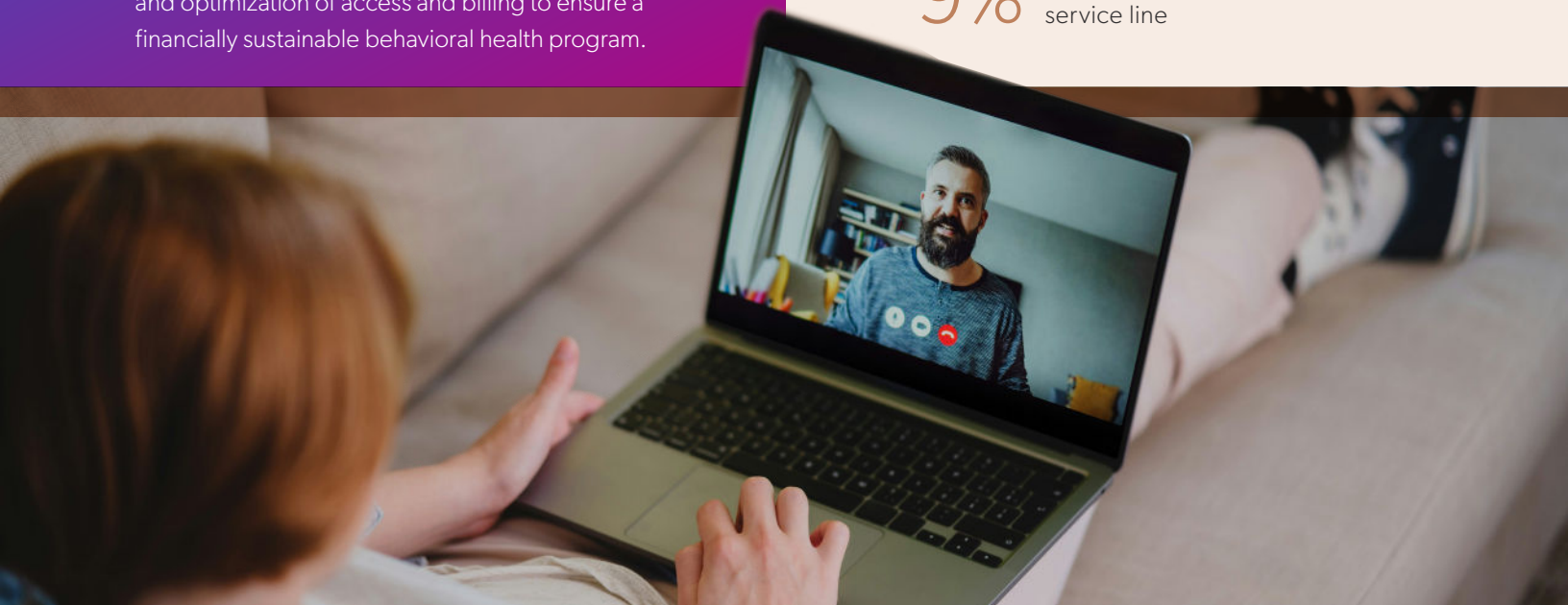
38%

Improvement in depression symptoms over eight weeks of care

Limit revisit rates

9%

Operating margin for ambulatory service line



SCHEDULED SERVICES

Partnering with Iris Telehealth for Scheduled Services means you will be provided consistent, high-quality providers who are dedicated to your health system (including your individual hospitals and outpatient clinics) on a consistent schedule each week – ensuring a predictable coverage model for your organization.

Your psychiatric team will provide direct patient care and consultation, so you will always have specialists available. Your primary care and specialty clinics will never have to worry about treating complex mental health conditions on their own.

IRIS INSIGHTS

Investing in Iris Insights gives you a clear vision into your organization's data and how you can leverage it to drive continuous improvement. This platform enables behavioral health risk optimization, capacity management and revenue cycle analytics and benchmarking to help your organization optimize your behavioral health services.

Utilizing a solution like Iris Insights, your health system can reduce behavioral health escalations, improve access, and enable your organization to achieve your key goals KPIs.

**Let the data be
your guide**



“We are so proud of the work we have done here with Iris. We are literally helping hundreds of patients that need our help and could not have done it without Iris.”

**HEALTH SYSTEM PROGRAM MANAGER
AT GEISINGER HEALTH**

Proven Value for your Health System



TRANSFORMATIONAL STRATEGIES

Through innovative solutions, we are transforming the way behavioral health services are delivered, making them more accessible and effective.



COMPREHENSIVE SOLUTIONS

Our solutions offer a complete behavioral health program – inclusive of data management, care model analytics, and patient engagement – to deliver timely, quality behavioral health services to patients of all ages, diagnoses, and acuity levels.



TRUE PARTNERS

If your organization is facing pressure to deliver exceptional behavioral care to your community, you don't have to go it alone. We're an extension of your team -- helping to optimize programs, provide best-in-class support, and prevent provider burnout across your care teams.



TAILORED PROGRAMS

We are committed to your success, today and into the future. We evolve with the changing demands of your organization, ensuring your behavioral health services can scale effectively without sacrificing quality.



BEHAVIORAL HEALTH EXPERTISE

We know behavioral health and deliver exceptional services to meet the unique needs of your community.

Ready to become an Iris Telehealth partner? Contact us today to get started.

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